

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 03rd day of April'2024

C.G.No.126/2023-24/Tirupati Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Sri. M. Guru Murthy, Tatimakulapalli (V),
Penumuru (M), Chittoor Dist.

Complainant

AND

1. Dy. Executive Engineer/O/Chittoor Rurals-II
 2. Executive Engineer/O/Chittoor Town
- Respondents

This complaint came up for final hearing before this Forum through video conferencing on 21.03.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

ORDER

- 01.** The complainant during the Vidyut Adalat conducted on 07.02.2024 at Penumuru filed the complaint stating that 24 Hrs supply cable passing through their fields is damaged but the respondents did not undertake replacement of the damaged cable.
- 02.** The said complaint was registered as C.G.No.126/2023-24 and notices were issued to the respondents calling for their response. The



respondents submitted their response stating that subsequent to the complaint they replaced the damaged cable and thereby redressed the grievance of the complainant.

03. Complainant absent. Heard the respondents through video conferencing.
04. Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. The respondents also produced copy of the satisfaction letter issued by the complainant. The complainant when contacted by phone, admitted that the damaged cable was replaced and confirmed issuance of satisfaction letter by him. Hence, the complaint is closed. No order as to costs.
05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 03rd day of April'2024.

W. Srinivas 3/4/24

CHAIRPERSON

[Signature]
Member (Finance)
03/04/2024

[Signature]
Member (Technical)

[Signature]
Member (Independent) 3/4/2024

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate
Office/APSPDCL/ Tirupati.**

**The Vidyut Ombudsman, 3rd Floor, Plot
No.38, Sriramachandra Nagar, Vijayawada-08.**

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

